# What does the yogi customer journey look like?

#### Booking a class through the schedule

If you wish to book a class from the schedule click on the **Book now** link next to the respective class first.



After a yogi clicks on **Book now**, they will be redirected to the class page.

Early Bird Yoga on Monday 29 April at 7:30 am with Emma				
Login to book th	is class	Not a member of Yoga Studio Namasté?		
Email address		Click to register		
Password				
	Remember me			
Login	Forgot password?			

From here, you need to **log in** first. If you don't have an account with our studio yet, register by clicking on **Click here to register** in the right column.

If you click on **Click here to register**, you will be redirected to our studio's signup form.

Are you a member at Yoga Studio Namasté?	Register at Yoga Studio Namasté		
Click to login	Start taking classes with Yoga Studio Namasté! Use the form below to register.		
	First name		
	Last name		
	Gender Select 💠		
	Email address		
	Phone number		
	Comments Would you like to share any additional info with us? I.e. injuries or special care		
	How did you find Yoga Studio Namasté?		
	By clicking 'Register', you are in agreement with the <b>terms and conditions</b> of Yoga Studio Namasté.		
	Register Cancel		

### After you either log in, or sign up, you can finally book the class

💼 Hatha Yoga on Thursday 18 April at 8:30 am with Emma
Are you sure you want to book this class?
Cancel V Book class

#### **Completing the payment process**

If you haven't purchased a membership or class pass yet, you will be prompted to do so next, whilst if you simply want to pay at the studio click 'cash at studio' when directed to payment option. PREPAYMENT IS NOT REQUIRED TO BOOK A CLASS.

Cancel Your 3 classes/months hatha yoga is not valid. This membership supports 0 class(es) in a week. The next week starts on 23-04-2019.						
You do not have a valid membership or class pass. Choose one of the options below						
Memberships			Class passes			
3 classes/months hatha yoga Valid to: 18/05/2019	€ 0.00 p/m	+	1 Free Tryout Class Valid to: 18/06/2019	€ 0.00	+	
<b>3 months hatha yoga</b> Valid to: 18/05/2019	€ 80.00 p/m	+	Drop In Valid to: 18/10/2019	€ 12.00	+	
Monthly Unlimited Valid to: 18/05/2019	€ 80.00 p/m	+	5-class pass Valid to: 18/07/2019	€ 50.00	+	
1 Month Unlimited Valid to: 18/05/2019	€ 100.00	+	5 Class Pass Valid to: 18/04/2020	€ 50.00	+	
Recurring membership Valid to: 18/05/2019	€ 100.00 p/m	+	<b>1 class</b> Valid to: 30/05/2019	€ 50.00	+	
3 Month Unlimited Hatha Yoga Valid to: 18/07/2019	€ 220.00	+	5-class pass Valid to: 18/07/2019	€ 55.00	+	



Select a date when you want the membership or class pass to start:

## Confirm their order:

Confirm your order				
'3 months hatha yoga' for € 80.00 p/m				
1 x <b>3 months hatha yoga</b> Valid from 18/04/2019 to 18/05/2019	Sub total TAX 0%	€ 80.00 € 0.00		
	Total	€ 80.00		
By clicking 'Confirm' you are in agreement with the purchase of '3 months hatha yoga' and <b>monthly payment</b> of EUR 80.00 to Yoga Studio Namasté.				
✓ Confirm Cancel				

Select a payment method:

How would you like to pay?				
'3 month	ns hatha yoga' for € 80.00	)		
1 x <b>3 mont</b> Valid from 18	<b>hs hatha yoga</b> 8/04/2019 to 18/05/2019	Su VA	ub total AT 0%	€ 80.00 € 0.00
		То	otal	€ 80.00
0	visa 🚭 뺆 Creditcard	l - Pay by credit card.		
0	Bank transfer - Wire the amoun	t to our bank account.		
0	Pay later - Pay with at the yoga	studio.		
Next				

How would you like to pay?					
'3 months hatha yoga	Yoga Studio Namasté 3 months hatha yoga	⊗	€ 80.00		
Valid from 18/04/2019 to 18/05/	ilse+122@momoyoga.com ☐ Card number	0% al	€ 0.00 <b>€ 80.00</b>		
O Bank transfer -	Remember me				
O Pay later - Pay	Pay €80.00				
Loading					

After that, fill out the payment details (if they selected to pay by credit card):

Finally, the membership or class pass has now been purchased. When you click on **To the schedule**, you will get a confirmation of the membership or class pass you have now successfully purchased.